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September 1, 2004

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are copies of the following tariff page from our General Services Tariff:

General Services, Section A3

23rd Revised Page 6

The purpose of this filing is to change the language in the Interstate Subscriber Line Charge Waiver and Matching Program from a minimum semi-annually verification procedure to an annual basis.

Please handle this filing as required for approval.

If you require additional information, please contact Carlton A. Ball at (813) 483-2529.

Sincerely,
David M. Christian
Assistant Vice President
Regulatory Affairs Florida

DMC:cb
Attachments

A3. BASIC LOCAL EXCHANGE SERVICE**A3.4 Exceptions to Basic Local Exchange Service****.1 General**

- a. The rates and regulations for the classes of service given below are specified in this Tariff with the exceptions indicated.

.2 Haines City - Poinciana Exception Area**a. Regulations**

- (1) The rates specified herein entitle a subscriber to an unlimited number of messages to all central office lines bearing the designation of a Haines City Central Office or a Poinciana Central Office or a Kissimmee Central Office or a West Kissimmee Central Office.
- (2) A map showing the Exception Area Boundary is filed in Section A200, Local Exchange Service Area Maps and Descriptions section of this Tariff.

b. Rates

- (1) Main station line service rates are the Rate Group 3 rates listed in Section A3.2 of this tariff.
- (2) (Deleted)

.3 Interstate Subscriber Line Charge Waiver and Matching Program**a. General**

- (1) This program is a Florida Lifeline Assistance Plan and provides for a credit equal to 100% of the FCC Interstate Subscriber Line Charge (SLC) in addition to a supplemental amount credited to local service monthly billing. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. These credits are an amount equal to the FCC Interstate Subscriber Line Charge (SLC) with a reduction in the residential local line rate as specified in A3.2.
- (2) In order to qualify for the Florida Lifeline Assistance Plan, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, Low-Income Home Energy Assistance Program (LIHEAP), or Temporary Aid for Needy Families (TANF). Additionally, customers not receiving benefits under one of the preceding programs and whose total gross annual income does not exceed 125% of the Federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

b. Rules and Regulations

- (1) The specific guidelines for implementation of this waiver are as follows:

(a) Certification Procedures

All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program.

(b) Processing Forms

The Company will process all application forms and apply the credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

(c) Verification Procedures

The Company will reconcile and confirm eligibility on an annual basis, by providing the agency directly or through a third party all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility. (C)

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The Company will reconcile and confirm eligibility on an annual basis, periodically, at a minimum semi-annually, by providing the agency directly or through a third party all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility. (C)